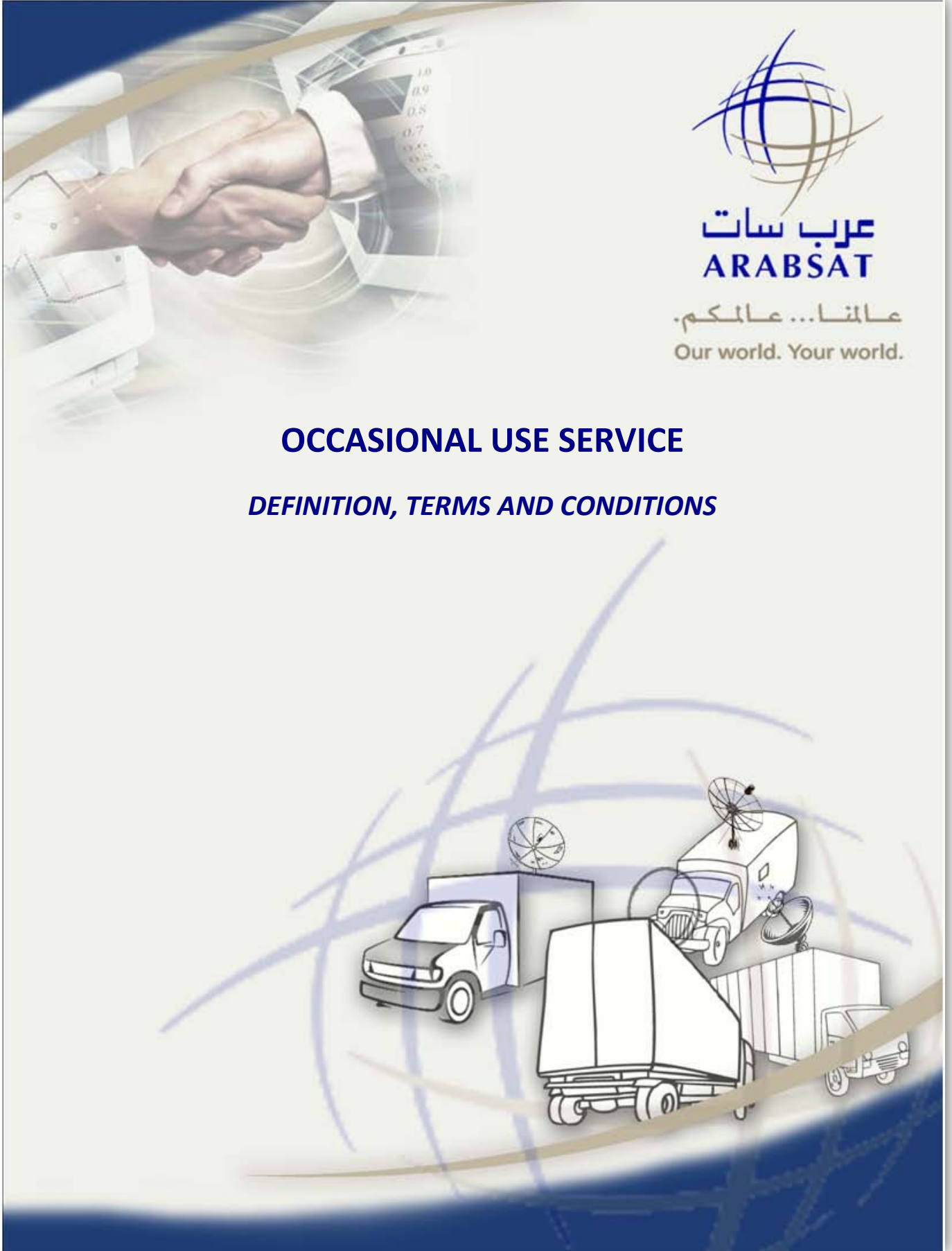


JAN 2012

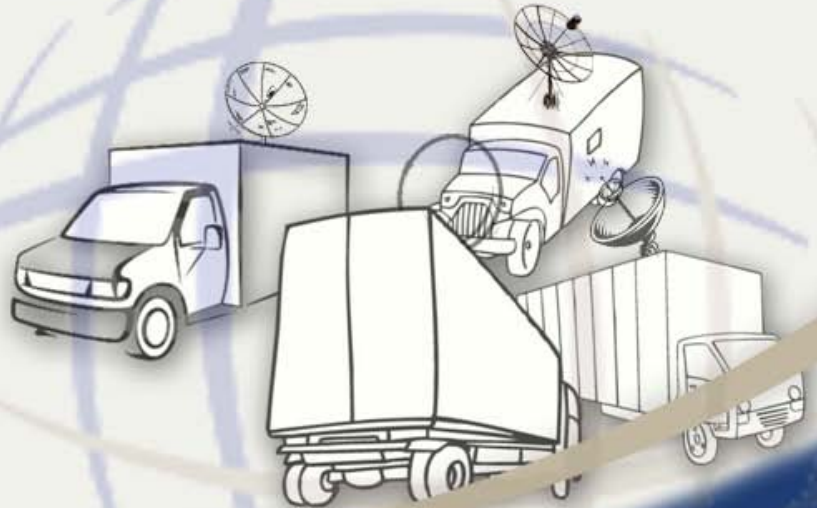


عرب سات
ARABSAT

عالمنا... عالمكم.
Our world. Your world.

OCCASIONAL USE SERVICE

DEFINITION, TERMS AND CONDITIONS



1) **Service Definition:**

The occasional use digital TV service is defined as the transmission of digital video signals within Arabsat transponders in Ku & C bands for a minimum duration of 10 minutes at a time.

Deployment of occasional use services can be processed as per one of the following reservation types:

- Ad-hoc: service is requested occasionally for defined period on specified date.
- Re-current: service is requested on pre-scheduled dates for same period of time each date.
- Full time: service is requested for permanent (full time) usage during predefined period (1-30 days). For full time usage beyond one month, this service is not considered occasional use type and a contract shall be signed with Arabsat as a full time lease service.

2) **Service Specifications:**

1.1 **Regular SCPC Occasional TV Feed**

Arabsat-5C @ 20 Deg. East C-band:

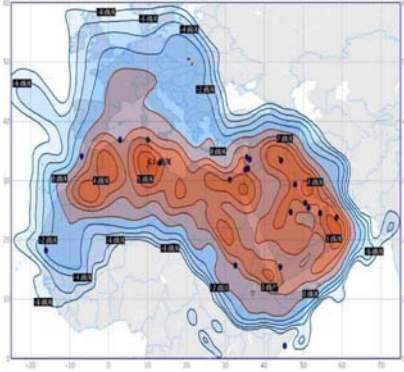
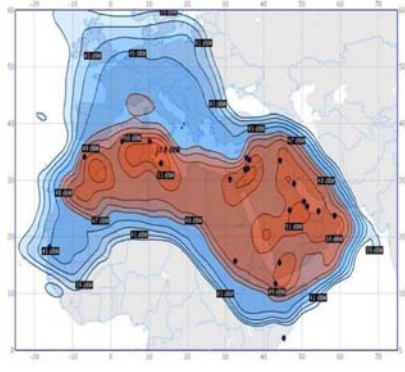
| Slot | Assigned Capacities and parameters | Uplink Coverage | Downlink Coverage |
|------------------------------------|---|-----------------|-------------------|
| Africa, Europe, Central Asia | Slot-1 Polarization (up/down): RHCP/LHCP Bandwidth: 4 MHz Symbol Rate, Modulation, FEC: 2.96 MSym/s, QPSK, 3/4 | | |
| | Slot-2 Polarization (up/down): RHCP/LHCP Bandwidth: 9 MHz Symbol Rate, Modulation, FEC: 6.67 MSym/s, QPSK, 3/4 | | |

Tariff:

| Service | Band | Capacity | Price/1 minute | | Price/1 day | Price/1 week |
|-------------------|--------|----------|----------------|---------------|-------------|--------------|
| | | | Peak time | Off-Peak time | Full Day | |
| Regular SCPC feed | C-band | 4 MHz | \$4 | \$3 | \$1,440 | \$5,760 |
| | | 9 MHz | \$6 | \$4 | \$2,160 | \$8,640 |

JAN 2012

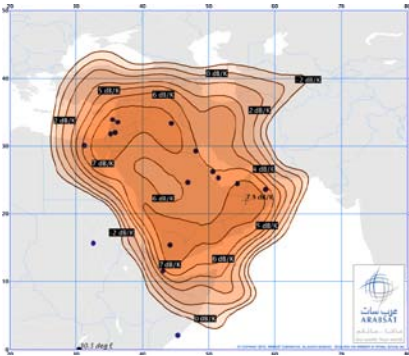
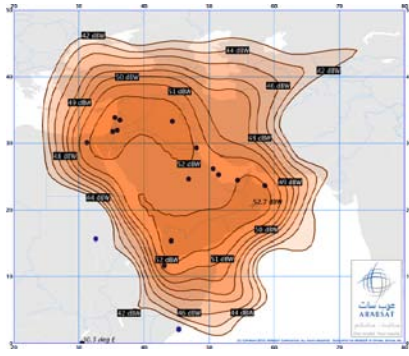
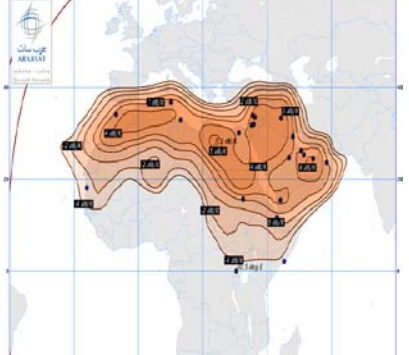

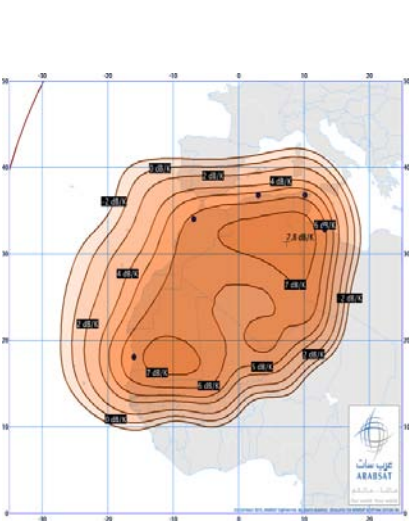
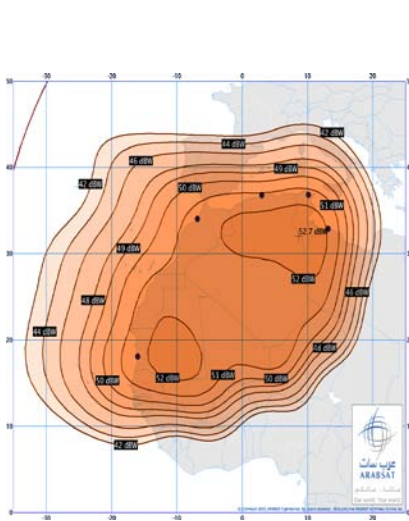
BADR-4 @ 26 Deg. East Ku band FSS:

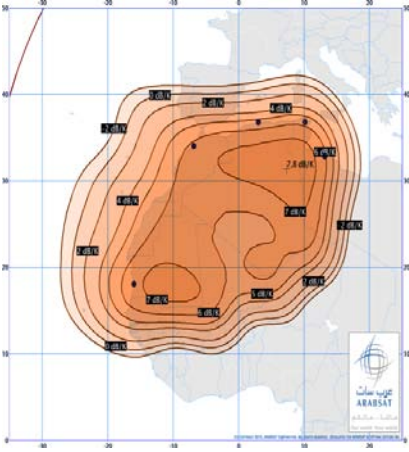
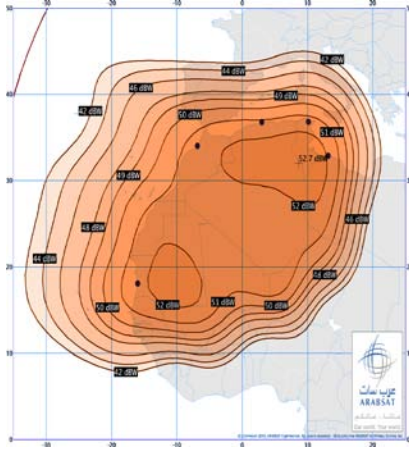
| Slot | Assigned Capacities and parameters | Uplink Coverage | Downlink Coverage |
|------------------------------------|--|--|---|
| <p>Pan Arab, Europe</p> | <p>Polarization (up/down): H/V Bandwidth: 4 MHz Symbol Rate, Modulation, FEC: 2.96 MSym/s, QPSK, 3/4</p> |  |  |

Tariff :

| Service | Band | Capacity | Price/1 minute | | Price/1 day | Price/1 week |
|-------------------|---------|----------|----------------|---------------|-------------|--------------|
| | | | Peak time | Off-Peak time | Full Day | |
| Regular SCPC feed | Ku-band | 4 MHz | \$5 | \$3 | \$1,800 | \$7,200 |

Arabsat-5A @ 30.5 Deg. East Ku-band FSS:

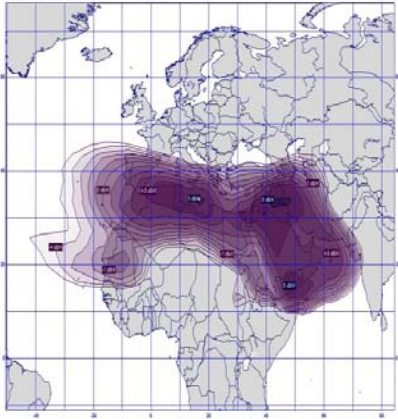
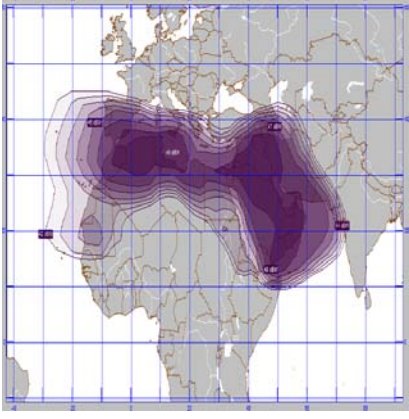
| Slot | Assigned Capacities and parameters | Uplink Coverage | Downlink Coverage |
|-----------------------------|---|--|---|
| <p>Mashreq beam</p> | <p>Extended Polarization (up/down): V/H Bandwidth: 4 MHz Symbol Rate, Modulation, FEC: 2.96 MSym/s, QPSK, 3/4</p> |  |  |
| | <p>Appendix Polarization (up/down): V/H Bandwidth: 9 MHz Symbol Rate, Modulation, FEC: 6.67 MSym/s, QPSK, 3/4</p> | | |
| <p>Pan Arab beam</p> | <p>Extended Polarization (up/down): H/V Bandwidth: 3 MHz Symbol Rate, Modulation, FEC: 2.22 MSym/s, QPSK, 3/4</p> |  |  |
| | <p>Appendix Polarization (up/down): H/V Bandwidth: 9 MHz Symbol Rate, Modulation, FEC: 6.67 MSym/s, QPSK, 3/4</p> | | |
| <p>Maghreb beam</p> | <p>Extended Slot-1 Polarization (up/down): V/H Bandwidth: 4 MHz Symbol Rate, Modulation, FEC: 2.96 MSym/s, QPSK, 3/4</p> |  |  |
| | <p>Slot-2 Polarization (up/down): V/H Bandwidth: 4 MHz Symbol Rate, Modulation, FEC: 2.96 MSym/s, QPSK, 3/4</p> | | |
| | <p>Slot-3 Polarization (up/down): V/H Bandwidth: 9 MHz Symbol Rate, Modulation, FEC: 6.67 MSym/s, QPSK, 3/4</p> | | |

| | | | |
|---------------------|--|--|---|
| Maghreb beam | <p>Appendix</p> <p>Slot-1 Polarization (up/down): V/H Bandwidth: 4 MHz Symbol Rate, Modulation, FEC: 2.96 MSym/s, QPSK, 3/4</p> |  |  |
| | <p>Slot-2 Polarization (up/down): V/H Bandwidth: 4 MHz Symbol Rate, Modulation, FEC: 2.96 MSym/s, QPSK, 3/4</p> | | |
| | <p>Slot-3 Polarization (up/down): V/H Bandwidth: 9 MHz Symbol Rate, Modulation, FEC: 6.67 MSym/s, QPSK, 3/4</p> | | |

Tariff :

| Service | Band | Beam | Capacity | Price/1 minute | | Price/1 day | Price/1 week |
|--------------------------|------------------|----------|----------|----------------|---------------|-------------|--------------|
| | | | | Peak time | Off-Peak time | Full Day | |
| Regular SCPC feed | Ku-band Extended | Mashreq | 4 MHz | \$5 | \$3 | \$1,800 | \$7,200 |
| | | Pan Arab | 3 MHz | \$5 | \$3 | \$1,800 | \$7,200 |
| | | Maghreb | 4 MHz | \$4 | \$3 | \$1,440 | \$5,760 |
| | | | 9 MHz | \$6 | \$4 | \$2,160 | \$8,640 |
| | Ku-band Appendix | Mashreq | 4 MHz | \$4 | \$3 | \$1,440 | \$5,760 |
| | | Pan Arab | 4 MHz | \$4 | \$3 | \$1,440 | \$5,760 |
| | | Maghreb | 4 MHz | \$4 | \$3 | \$1,440 | \$5,760 |
| | | | 9 MHz | \$5 | \$3 | \$1,800 | \$7,200 |

Arabsat-2B @ 34.5 Deg. East Ku-band FSS:

| Slot | Assigned Capacities and parameters | Uplink Coverage | Downlink Coverage |
|-----------------|---|--|---|
| Pan Arab | Slot-1 Polarization (up/down): V/H Bandwidth: 4 MHz Symbol Rate, Modulation, FEC: 2.96 MSym/s, QPSK, 3/4 |  |  |
| | Slot-2 Polarization (up/down): V/H Bandwidth: 4 MHz Symbol Rate, Modulation, FEC: 2.96 MSym/s, QPSK, 3/4 | | |
| | Slot-3 Polarization (up/down): V/H Bandwidth: 9 MHz Symbol Rate, Modulation, FEC: 6.67 MSym/s, QPSK, 3/4 | | |

Tariff:

| Service | Band | Capacity | Price/1 minute | | Price/1 day | Price/1 week |
|--------------------------|---------|----------|----------------|---------------|-------------|--------------|
| | | | Peak time | Off-Peak time | Full Day | |
| Regular SCPC feed | Ku-band | 4 MHz | \$5 | \$3 | \$1,800 | \$7,200 |
| | | 4 MHz | \$5 | \$3 | \$1,800 | \$7,200 |
| | | 9 MHz | \$6 | \$4 | \$2,160 | \$8,640 |

During big events like political rallies, festivals and sport events, Arabsat opens more than one temporary slot to accommodate the demand. But this is subject to Ku-band capacity availability at that time.

In all cases, the service is provided under the following conditions:

- a) This service is provided on a “First come first serve” basis subject to the availability of space segment capacity allocated for this service.
- b) This service permits the use of all types of E/S’S & SNG’S. Prior testing and approval shall be granted before transmission for the first time.

1.2 Direct To Home Occasional transmissions:

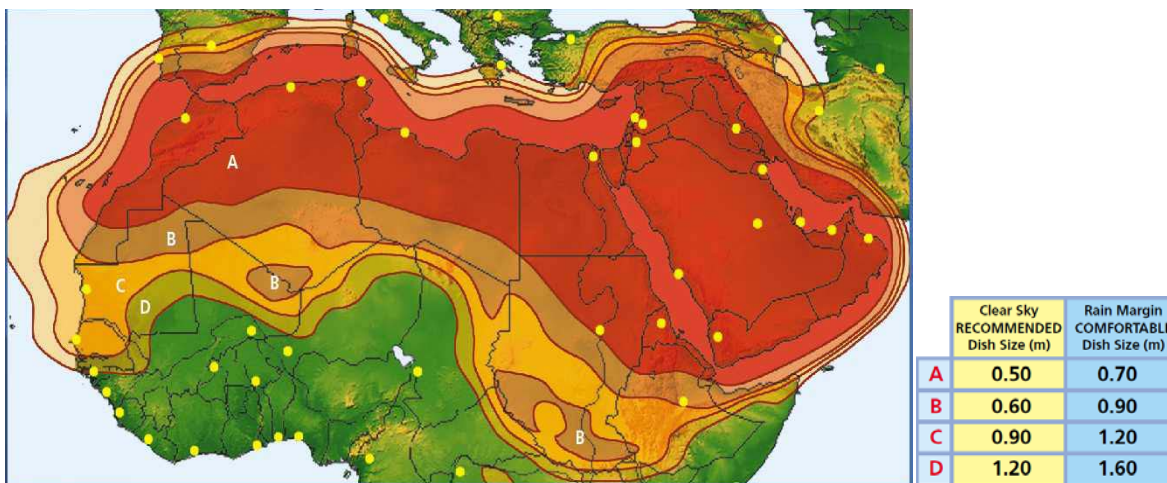
For customers who require a DTH slot on one of Arabsat bouquets on Arabsat Badr-4 or Badr-6, Arabsat makes it available to the customer to put its program on one of Arabsat platforms illustrated below. The base standard is 3.5Mb per program and is subject to availability of the source signal at the DTH platform. The following table illustrates Arabsat DTH platforms capabilities.

| Platform | Supplied Services | | | | |
|-----------------------|-------------------|-----------|------------------------|---------------|---------------|
| | City | Satellite | Play out | Studios | Turn- around |
| Jordan Media city | Amman | Bader-4/6 | Available | Available | Available |
| Dubai Media city | Dubai | Bader-4 | Available | Available | Available |
| Egypt Media city | Cairo | Bader-4 | Available | Available | Not available |
| Overon Station | Madrid | Bader-4/6 | Available upon request | Not available | Available |
| Arabsat Station | Tunis | Bader-6 | Not available | Not available | Available |
| Tawi AL Saman Station | Sharja | Bader-6 | Not available | Not available | Available |

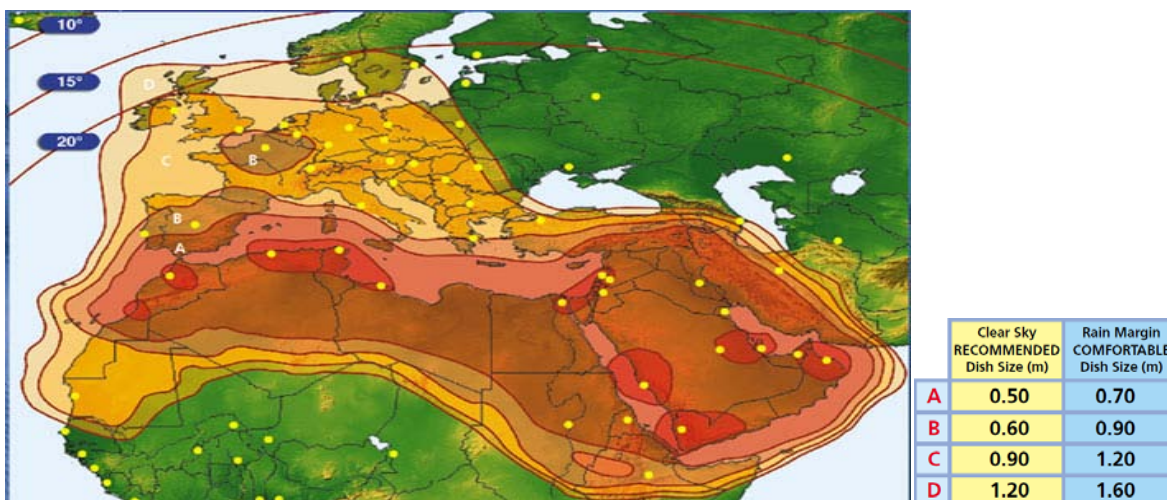
For more details about this service, customer may contact Arabsat regional sales offices by e-mail or by direct phone call at the contact information mentioned on Arabsat website: www.arabsat.com.

Below are the downlink coverage maps of both Arabsat satellites Badr-4, Badr-5 and Badr-6.

Badr-6/ Badr-5: With full Middle East and North Africa coverage



Badr-4: With full Middle East and North Africa coverage in addition to central and western Europe



Tariff (For Badr-4, Badr-5 and Badr-6):

| Service | Beam | Band | Capacity | Price/1 hour | | Price/1day | Price/1 week |
|-----------------------|----------|-------------|----------|--------------|---------------|------------|--------------|
| | | | | Peak time | Off-Peak time | Full Day | |
| Occasional DTH | Pan Arab | Ku-band BSS | 3.5 Mbps | \$300 | \$300 | \$1,150 | \$7,500 |

3) Service provisioning:

a) Service request:

- A service request notice must be forwarded to Arabsat Operation Center (AOC) (24/7).
Tel: 00966 1 404 2019 or 00966 1 4030392 ext. 140/141
Fax: 00966 1 402 4169
Email: AOC.TVBooking@arabsat.com
- The service request must designate the type of service, transmitting party, the desired time and duration, receiving entities, satellite, band, capacity, billing address.
The service request form is available on the online e-booking system
- Online e-booking (<https://eservices.arabsat.com:10443/EBookingApp/login.jsp>) through Arabsat Website. Through this tool, the request will be processed, automatically.
- Full description of online booking Service, related terms & conditions will be distributed to all broadcasters and service providers and will be available at Arabsat Website and also on the online e-booking system.
- New customers shall present their legal and license documents prior to operation.

b) Service confirmation:

The requested service will be processed and confirmed by Arabsat Operation Center (AOC) or by the on line Booking System based at AOC. The confirmation notice will be based on the space segment availability at the requested time. The confirmation notice will be used as the basis for billing, service modification or cancellation should be done through the online e-booking system.

c) Service priority:

- Service requests are confirmed on First Come First Served basis, subject to the transponder capacity availability, service request will be accepted without lead time limitations.
- Prior scheduled (confirmed) programs start time, 5 minutes (whenever it is possible) free of charge will be provided for line up testing and coordination between transmit & receive sites.

4) Tariff Conditions:

- Minimum charge of 10 (ten) minutes per transmission is applicable.
- Two different service rate categories are available depending on the time of the day when the service is required. These categories are defined as Peak time & Off peak time as follows:

| Service category | Time of the day |
|------------------|-------------------|
| Peak time | 06:00 – 19:00 GMT |
| Off peak time | 19:01 – 05:59 GMT |

- c) The rates are provided for the whole link (uplink & down link)
- d) The service request shall identify clearly the entity to be billed. In case the request is issued by an entity different from the billable entity, the requested TV program cannot be confirmed before getting matching order notice from the billable entity.
- e) The total charge either for single or multi-destination transmission is firm fixed charge as per the rates indicated in the Tariff tables.
- f) Tariffs for normal adhoc service are provided in Tariff tables. No incentives are provided for recurrent or periodic long term reservations for the time being.
- g) The total charge for the transmission will be calculated based on the time period specified in the Arabsat confirmation notice. However, in case actual program duration exceeds the scheduled confirmed duration, the actual transmission time period will be charged for.

Notes:

- The charges for period more than one day and less than one week (7days) will be calculated based on the daily rates.
- The charges for period more than one week and less than one month (30days) will be calculated based on weekly rates.

5) Billing:

- 1- For the regular SCPC feeds, the service will be billed in accordance with the instructions provided in the confirmation notice based on the service request.
 - This service will be billed on monthly basis.
 - All space segment charges are payable in US\$
 - Payment shall be due within 30 days from the time of issuing the billing invoice.
 - A late payment charge of 1% per month of the outstanding payment amount will be charged commencing after 30 days following the issue of billing invoice.
- 2- For DTH service, the payment shall be made in advance and prior of deploying the service delivery.

6) Cancellation:

A service cancellation is deemed to have occurred whenever a previously confirmed service request is amended in such a manner that:

- The service is no longer required either in its entirety or in part.
- There is a decrease in the total amount of Peak time minutes.
- The transmission start time has changed by more than twelve (12) hours from the previously confirmed time.

In the event of cancellation of a previously confirmed occasional use standard service order, or any portion thereof, the following charges apply to the difference between the original and the remaining service order duration stipulated in the cancellation notice:

- No charge when the cancellation notice is received by Arabsat more than thirty (30) days before the commencement of the scheduled transmission order.
- 35% of the applicable tariff rate when the cancellation notice is received by Arabsat between eleven (11) days and thirty (30) days before the commencement of the scheduled transmission order.
- 50% of the applicable tariff rate when the cancellation notice is received by Arabsat between one (1) day and Ten (10) days before the commencement of the scheduled transmission order.
- 75 % of the applicable tariff when the cancellation notice is received by Arabsat less than 24 hours before the commencement of the scheduled transmission order.

7) Renewals & Extensions:

- The duration of a confirmed order for service can be extended at any time subject to the availability of space segment capacity. An extension must be for a minimum duration of 5 minutes.
- Extensions can be made by phone, fax, and e-mail or through Online e-booking System. Confirmation modification reflecting this extension will be issued accordingly.
- Service extensions which include different time categories (peak or off peak) time will be charged based on the rate that applicable to the originally confirmed order.

8) Service conversion Options:

A change in the start time of a confirmed order for standard occasional use service is allowed without penalty, provided:

- The required space segment capacity is available, and
- The newly requested start time is within twelve (12) hours of the originally confirmed start time, and
- The revised time period is not less than the originally confirmed order.
- The number of Peak Time minutes does not decrease from that of the originally confirmed transmission.

9) Quality of Service:

In the event a transmission does not meet the quality level specified for the respective service type, the customer should contact Arabsat Operation Center immediately and submit a service quality report outlining the nature of the problem and all the associated information.

End of Document.